



**SPECIALTY CHEMICAL DISTRIBUTION**

December 14, 2017

Attn: Quality Department

**Subject: Change in Down Packaging Location**  
**Product Notification: 17-134**

Dear Valued Customer:

We were informed by Dow Corning that for the materials listed in Figure 1, they are adding additional capability for down packaging at their Carrollton, Kentucky site. This change is effective immediately. There is no change in the bulk manufacturing operations or the containers for the material. Down packaging operations will also continue to occur at their Greensboro, North Carolina site. You are receiving this notification because you purchased the affected product(s) from Ellsworth Adhesives in the past 12 months.

**Figure 1:**

<b>Material Number</b>	<b>Container Size</b>	<b>Description</b>
4102963	90ML – 12 CTN	<i>DOW CORNING® 734 FLOWABLE SEALANT CLEAR</i>
2455846	90ML – 12 CTN	<i>DOW CORNING® 748 NON-CORROSIVE SEALANT</i>
2353547	90ML – 12 CTN	<i>DOW CORNING® 838 SILICONE ADHESIVE/SEALANT</i>

Dow Corning products will continue to meet their Lot Acceptance Requirements and they don't expect an impact on material performance. However, the information contained in this letter shall not be used in substitution for your tests to ensure that Dow Corning's products are fully satisfactory for your specific application and compliant with all applicable laws.

As always, we want to ensure that you are informed of any changes made by our suppliers. We appreciate your continued business and apologize for any inconvenience this may cause. We are committed to providing you with the highest level of service. Our Engineered Sales Representatives and Customer Service Representatives are available to assist you with any questions. Please call 1-800-888-0698 to speak with your local representative.

Sincerely,

*Tracy Engles*

Tracy Engles  
Quality Manager  
Ellsworth Adhesives Specialty Chemical Distribution, Inc.