

December 7, 2017

Attn: Quality Department

Subject: Change in Down Packaging Location Product Notification: 17-131

Dear Valued Customer:

We were informed by Dow Corning that for the materials listed in Figure 1, they are adding additional capability for down packaging at their Carrollton, Kentucky site. This change is effective immediately. There is no change in the bulk manufacturing operations or the containers for the material. Down packaging operations will also continue to occur at their Greensboro, North Carolina site. You are receiving this notification because you purchased affected product(s) from Ellsworth Adhesives in the past 12 months.

Figure 1:

Material Number	Container Size	Description
4098499	90ML - 12CTN	DOW CORNING(R) 737 NEUTRAL CURE SEALANT - CLEAR
4002079	90ML - 12CTN	DOW CORNING(R) 839 SILICONE ADHESIVE SEALANT
4043374	100G – 100CTN	DOW CORNING(R) 3-0100 AUTOMOTIVE SEALANT
4066045	82.8ML - CTN	MACK P/N 342 SX33 RTV SILICONE ADHESIVE SEALANT

Dow Corning's products will continue to meet their Lot Acceptance Requirements and they don't expect an impact on material performance. However, per Dow Corning, the information contained in this letter shall not be used in substitution for your tests to ensure that their products are fully satisfactory for your specific applications and compliant with all applicable laws.

As always, we want to ensure that you are informed of any changes made by our suppliers. We appreciate your continued business and apologize for any inconvenience this may cause. We are committed to providing you with the highest level of service. Our Engineered Sales Representatives and Customer Service Representatives are available to assist you with any questions. Please call 1-800-888-0698 to speak with your local representative.

Sincerely,

Tracy Engles

Tracy Engles Quality Manager Ellsworth Adhesives Specialty Chemical Distribution, Inc.